



# NatWest

**Q1. What level of mortgage business has your firm generated in 2018, by number of completions and total value? (This is total business from whole of market, not just NWIS)**

*(Answer must not exceed 200 words)*

**Q2. How many mortgage advisers are in your firm?**

*(Answer must not exceed 200 words)*

**Q3. What percentage of your firm's mortgage business is written within your geographical area (50 mile radius) ?**

5%-24%     25%-49%     50%-74%     75%-100%

**Q4. Can you provide an example of any support or initiatives that your firm is involved with in your local community?, i.e. creating financial understanding in schools, supporting local charities or local clubs, voluntary work etc.**

*(Answer must not exceed 200 words)*

**Q5. What do you do to keep your customers safe and secure ? e.g. Protecting the loan, other insurances, or supporting customers in vulnerable circumstances**

*(Answer must not exceed 200 words)*

Firm name:

FCA number:

Firm address:

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