

NatWest Remortgage panel:

general enquiry and escalation contacts

Only for use by Mortgage Intermediaries

Firm	Email	SLA	Email subject	Contact number
England and Wales				
Gordons	nwgbroker@gplawyers.co.uk	48hrs	Query	5 Digit Account Number – 01628 308379 7 Digit Account Number – 01628 563780
Enact	remobrokerupdates@enact.co.uk	48hrs	Query	0344 2443 079
Optima	clientdocuments@optimalegal.co.uk	48hrs	Query	0344 5713 721
AC E&W	ewnatwest@acandco.com	48hrs	Query	0333 2020 929
LMS (4 Firms)				
O'neil Patient	info@onpgroup.co.uk	48hrs	Query	0161 6943 000
Integrar	remortgage@integrar.services	48hrs	Query	0113 5135 375
YC E&W	natwest@yourconveyancer.co.uk	48hrs	Query	0138 3667 550
Taylor Rose	NatwestBrokerEscalations@taylor-rose.co.uk	48hrs	Query	0207 6114 840
Scotland				
Irwin Mitchell	remort@irwinmitchell.com	48hrs	Query	0345 6026 815
Aberdein Considine	natwest.remortgages@acandco.com	48hrs	Query	0333 0096 904

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