Change of property guide



Once the applicant has found a new property, you can provide us with the new details either by contacting our call centre on 0345 600 0205, sending an email to intermediarydocs@natwest.com. Wher you are ready to proceed with a new property please ensure you provide us with the following details:

Subject Heading of your e-mail should include the mortgage reference number and surname of your client

Mortgage Reference Number
The new address
The new purchase price
The loan amount
If the LTV has changed please select a new product code from our current portfolio
The Style (e.g. terraced)
The tenure
The tenure The number of bedrooms
The number of bedrooms
The number of bedrooms Approx. year when the property was built The Estate Agents and their contact

Once these new property details have been updated by the underwriter, you will be provided with an update and requested for either you or the customer to call in and pay the valuation fee (if applicable,) which can be done by calling the same number as above.

Only for use by Mortgage Intermediaries